

## **WaterSure**

WaterSure is a scheme which can help some customers in England and Wales with their water bills. To apply for the scheme, you must be on benefits and need to use a lot of water either for medical reasons (including abdominal stomas, incontinence, Crohn's disease, ulcerative colitis) or because your household has a certain number of school-age children. You also need to be on a water meter.

If you think you are eligible for WaterSure, you will need to apply through your water company. For Scotland or Northern Ireland however it is advisable to check with your provider if alternative support is available. Your local Citizens Advice will also be able to offer advice on what you are entitled to.